

Installer Approval Letter.

LEC MARINE (KLYNE) LTD Units 4-9 Cumberland Place Whapload Road Lowestoft Suffolk NR32 1QU

Dear Sirs,

Authorisation to install EO Electric Vehicle Charging Stations as an EO Approved Installer.

We are pleased to confirm that you are an EO Approved Installer and authorise you to install the EO electric vehicle charging stations listed below.

Date: 17 November 2021

By accepting this letter, you agree that installations of EO charging stations will be carried out in accordance with Part P of the Building Regulations and with the IET Code of Practice for Electric Vehicle Charging Equipment Installation, including requirements such as ensuring the Charging Equipment integral protective device shall be at least Type A RCD (required to comply with BS EN 61851 Mode 3 charging).

Your approval to install the EO charging stations listed below is dependent on factors including ongoing performance review, your installers being electrically competent to install electrical vehicle charging stations, having valid EO Academy certification, valid electrotechnical H&S qualifications, and you providing EO Charging with up-to-date documentation including valid public liability insurance. Please note that EO Academy charger specific training is valid for 1 year after which time installers are required to refresh their training.

We authorised you to install:

Fully Intelligent Charging Systems:

EM201-PRO-DCL EO MINI PRO 2 up to 7.2kW - 1ph - socketed - with WIFI connection. **EM201-PRO-T1-DCL** EO MINI PRO 2 up to 7.2kW - 1ph - Type 1 Tethered - with WIFI connection.

EM201-PRO-T2-DCL EO MINI PRO 2 up to 7.2kW - 1ph -Type 2 Tethered - with WIFI connection.

EG001-SMART* EO GENIUS Smart 3.6kw - 1ph - socketed.
EG002-SMART* EO GENIUS Smart 7.2kw - 1ph - socketed.
EG003-SMART* EO GENIUS Smart 11kw - 3ph - socketed.
EG004-SMART* EO GENIUS Smart 22kw - 3ph - socketed.

Please note: to install any of the above-mentioned SMART models under the EVHS, they MUST be installed in conjunction with the EO Hub (EH001) to be compliant with the smart requirements of EVHS. When making a claim you will be required to provide OZEV with a photograph of the EO Hub (including serial number) in situ, together with a note of its serial number on the claim form, in addition to the usual photographs of the charger and serial number. The only exception to this is the EO Mini Prov2 as this is one unit: charger and Hub all in one.

Basic Charging Systems (single phase):

EG002-DCL EO GENIUS 7.2kW - 1ph - universal socket. EG002-T1-DCL EO GENIUS 7.2kW - 1ph - Type 1 Tethered. EG002-T2-DCL EO GENIUS 7.2kW - 1ph - Type 2 Tethered.

^{*} package includes EO Hub EH001 for smart functionality

EM002 EO MINI up to 7.2kW - 1ph - socketed.

EM002-T1 EO MINI up to 7.2kW - 1ph - Type 1 Tethered.
EM002-T2 EO MINI up to 7.2kW - 1ph - Type 2 Tethered.

EG009 EO BASIC 3.6kW - 1ph - socketed.
EG010 EO BASIC 7.2kW - socketed.

EG009-T1 EO BASIC 3.6kW - 1ph - Type 1 Tethered.
EG009-T2 EO BASIC 3.6kW - 1ph - Type 2 Tethered.
EG010-T1 EO BASIC 7.2kW - 1ph - Type 1 Tethered.
EG010-T2 EO BASIC 7.2kW - 1ph - Type 2 Tethered.

To install the above-mentioned single phase Basic Charging EO MINI and EO BASIC models under the WCS, they MUST be installed in conjunction with the EO Charging single phase WCS package (including meter with bespoke wireless GSM modem, complete with 3 years' admin fee covering collection & submission of data) in order to be compliant with the data collection requirements of WCS.

Basic Charging Systems (three phase):

EG004-DCLEO GENIUS 22kW - 3ph - universal socket.EG004-T1-DCLEO GENIUS 22kW - 3ph - Type 1 Tethered.EG004-T2-DCLEO GENIUS 22kW - 3ph - Type 2 Tethered.

EG003 EO BASIC 11kW - 3ph - universal socket.
EG004 EO BASIC 22kW - 3ph - universal socket.

To install the above-mentioned three phase EO BASIC models under the WCS, they MUST be installed in conjunction with the EO Charging three-phase WCS package (including meter with bespoke wireless GSM modem, complete with 3 years' admin fee covering collection & submission of data) to be compliant with the data collection requirements of WCS.

The installed units will be covered by a 3-year parts and labour warranty which includes all faults to the charging stations whether they originate from the manufacturing or installation.

EO Approved Installers agree to represent EO in striving to provide the best possible customer experience with the highest standard of installation.

Yours faithfully,

Craig Chandler

Chief Operating Officer
Juuce Ltd t/a EO Charging

Electric Vehicle Charger – Warranty (UK)

Your EO Charging electric vehicle charger has the benefit of our manufacturer's warranty, which covers the cost of breakdown repairs for three years from the date of purchase. This gives you the reassurance that if, within that time, your charger is proven to be defective because of either workmanship or material defect we will, at our discretion, either repair or replace the charger at no cost to you.

This warranty is subject to the following conditions:

- + The charger has been installed by an EO approved installer and operated correctly.
- + The charger is used only on the electricity supply printed on the rating plate.
- + The charger has been used only to charge an electric vehicle.
- + The charging cable has been replaced in the holding socket when not in use (applies only to tethered units not socketed units).
- + The charger has not been altered, serviced, maintained, dismantled or otherwise interfered with by any person not authorised by us. For the avoidance of doubt any attempt to open the unit by anyone other than ourselves or our appointed agent will invalidate the warranty.
- + Any repair work must be undertaken by us or our appointed agent.
- + Any parts removed during repair work or any charger that is replaced become our property.
- + The charger is used in the United Kingdom.

The warranty does not cover:

- + Damage resulting from transportation, improper use, wear and tear, neglect or interference or as a result of improper installation.
- + Replacement of any consumable item or accessory not supplied by us.

Extended Warranty

We also offer an extended warranty for up to a further 2 years from the end of the third year, providing full parts and labour warranty. The extended warranty is available at a cost of £50 per annum.

For further information simply call our registration line on +44 (0) 333 77 20 383 and select option 3.



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